

Branch Manager

Kennards Hire • All Darwin NT



Not provided



Work type
Full time



Contract type
Permanent

Job details



Date posted
18 May 2022



Expired On
17 Jul 2022



Category
Retail



Occupation
Management - Store



Base pay
Not provided



Contract type
Permanent



Work type
Full time



Job mode
Standard business hours

Perks

PAID PARENTAL LEAVE

PROFIT SHARE

CAREER DEVELOPMENT

TRAINING

Skills

PEOPLE MANAGEMENT

FINANCIAL MANAGEMENT

Full job description

Branch Manager

Darwin

- **Largest family-owned equipment hire company | Ongoing training & development**
- **Amazing Career Development Opportunity - Competitive Salary package + Car**
- **Positive & supportive Team and company culture - certified Great Place to Work**

About the role

As the BRANCH MANAGER, you will manage an engaged team of branch staff to achieve a culture of safety and customer service, whilst delivering financial and quality outcomes.

- Lead the branch team and engage team in Reaching Best

conversations to drive and maximise branch revenue and achieve budget

- Manage the branch P&L
- Plan branch staffing in collaboration with the Area manager to meet profitability targets;
- Ensure all rostering and time worked information is correct and completed for payroll process within the required timelines
- Prepare end of month reports and action business lost
- Ensure equipment maintenance, servicing and workshop meets QOM standards
- Develop customer relationships and network to identify business development opportunities
- Role model and coach safe behaviour in accordance with Kennard's Safe Work policies and procedures, including PPE, manual handling techniques, lifting limits, and safe driving
- Provide regular feedback and development to branch staff, as well as conduct performance appraisals to drive performance and capability

About you

- Demonstrated previous experience leading a team in a management/supervisory role, with the ability to effectively delegate, coach and develop others
- Strong financial acumen and experience managing P&L's
- Outstanding customer service leadership including demonstrated ability to role model customer service standards and positively manage customer complaints
- Experience in working within a network operation where collaboration with others has been an important part of success

Why join the family

- We are Australia and New Zealand's largest family-owned equipment hire company
- We are a great place to work certified employer offering a great company and team culture no matter where you work
- Our values are at the heart of everything we do; One Family, Fair Dinkum, Taking Hire Higher & Every Customer a Raving Fan
- We offer great Benefits & Rewards such as;
 - Profit Share bonus
 - Paid Parental Leave
 - Extensive training and development throughout your career with us
 - Career progression and internal transfer opportunities - across state and international borders
 - Staff discount rates on our hire gear
 - Access to our employee benefits program including discounts on insurance, eye care, travel and more!
 - Annual Awards night, Team BBQs and many other fun social

events

Please note: Background/Police Checks will be carried out as part of the recruitment process